

June 2025

Information sheet for referring agencies

The Manawa Ora Healthy Home Initiative supports tamariki and whānau to live in warmer, drier, healthier homes. Manawa Ora provides housing solutions throughout Northland.

Services offered

If eligible, the whānau will be allocated to one of our Whānau Ora or Hauora partners across Northland.

A community health worker / kaimahi from that service will contact the whānau after the referral has been accepted and visit them in their home to undertake a comprehensive housing assessment to identify what housing interventions can be provided to make the home warmer, drier, and healthier. Manawa Ora will then coordinate the supply of these housing solutions.

The interventions available include insulation, heating, bedding, curtains, and education. Not all these interventions will be needed by all families.

Manawa Ora can help whānau in different ways depending on their housing situation, if they live in their own home, are renting, living in a Kainga Ora home, or need help to find a home.

To be eligible, whānau must meet the following criteria:

- a) live in the Health New Zealand | Te Whatua Ora Te Tai Tokerau catchment area (from Te Hana in the south to Cape Reinga)
- b) be a NZ citizen or permanent resident
- c) have a current Community Services Card or be eligible for one (if the family think they may be eligible, please complete referral and we can follow up with family).

In addition, one of the following is required:



Group 1:

- Is the child aged 0 – 5 years old and hospitalised within the last 12 months – or is at risk of hospitalisation due to their housing conditions – with one of the following indicator conditions: lower respiratory tract infections (LRTI), pneumonia, bronchiectasis, bronchiolitis, meningitis, tuberculosis (TB,) Group A streptococcal (GAS) sepsis, meningococcal disease, positive strep GN (glomerulonephritis), Rheumatic Fever.

or

Group 2:

- Does the family with a 0 – 5-year-old have at least two of the following social risk conditions: involvement by Oranga Tamariki, the caregiver of child has a corrections history or is a long-term benefit recipient, or the mother has no formal qualifications.

or

Group 3:

- Hapū mama (pregnant,) or has a pēpi (baby) 0 – 12 months of age

or

Group 4:

- Is the client receiving monthly Bicilin injections for Rheumatic fever?
- Is the client aged 0 – 19 years of age and recently hospitalised with one of the following indicator conditions: (LRTI, pneumonia, bronchiectasis, bronchiolitis, meningitis, TB, meningococcal disease, positive strep GN, Rheumatic Fever?)
- Has there been positive Strep A results from the household in any three-month period?
- Is there functional overcrowding in the home? What is the number of occupants in the home as identified by the whānau: _ _ _ _ _.

If you have any questions about Manawa Ora, please contact us:

Phone: 0800 155 173 Email: manawaora@northlanddhb.org.nz