



28 June 2022

**Subject: Official Information Act Request re: ED waiting times**

Thank you for your request for information under the Official Information Act received by Lakes DHB on 1 June 2022. Please see the following answers to your questions.

**1. What is the current shortest, longest, median and average ED waiting time over the month of May 2022?**

**Triage to First Seen by Doctor (Minutes - MIN, Median, MAX, Average) ⓘ**

Facility Name	ED Triage Description	MIN	Median	MAX	Average
Rotorua Hospital	Triage 1	0	0	0	0
	Triage 2	0	12	325	22.32
	Triage 3	0	52	774	76.59
	Triage 4	0	57	647	79.58
	Triage 5	1	25	347	55.93
Taupo Hospital	Triage 1	0	37.5	137	53
	Triage 2	0	23	257	34.66
	Triage 3	0	34	334	49.67
	Triage 4	0	50	385	70.49
	Triage 5	2	55	284	74.52

**2. How many people arriving at ED were managed (as per previous ED wait time national target definitions) within 6 hours in the last month?**

May 2022	Rotorua ED	Taupo ED
Total ED Presentation	2950	1318
Met 6 hour target	2406	1231
Performance	81.6%	93.4%

**3. What is the performance against an ED wait time target of 95% managed within 6 hours (as per previous ED wait time national target definitions) for every quarter in the past year, listed per quarter?**

Year	Quarter	6 hour compliance	Total Presentation	Performance
2016/17	Q1	10,426	11,508	90.6%

	Q2	11,275	12,136	92.9%
	Q3	11,373	12,154	93.6%
	Q4	11,331	12,025	94.2%
<b>2017/18</b>	Q1	11,657	12,504	93.2%
	Q2	12,447	12,872	96.7%
	Q3	12,501	12,799	97.7%
	Q4	11,335	11,700	96.9%
<b>2018/19</b>	Q1	11,544	12,358	93.4%
	Q2	11,716	12,276	95.4%
	Q3	12,390	12,864	96.3%
	Q4	11,621	12,274	94.7%
<b>2019/20</b>	Q1	11,639	12,537	92.8%
	Q2	12,235	13,013	94.0%
	Q3	11,307	12,127	93.2%
	Q4	7,849	8,766	89.5%
<b>2020/21</b>	Q1	10,375	11,575	89.6%
	Q2	11,814	13,087	90.3%
	Q3	11,566	12,976	89.1%
	Q4	11,077	12,486	88.7%
<b>2021/22</b>	Q1	10,191	11,854	86.0%
	Q2	10,390	12,335	84.2%
	Q3	10,379	12,153	85.4%
	Q4	-	-	-

Released under the Official Information Act