



8 June 2022

Subject: Official Information Act Request re: Whare Whakaue

Thank you for your request for information under the Official Information Act received by Lakes DHB on 10 May 2022. Please see the following answers to your questions.

1. How many days within the last calendar year from the date of receipt of this request was Te Whare Oranga Tangata o Whakaue operating at over capacity?

None in that period. Please note on occasion our patient management system has recorded being over capacity however some patients have been on authorised leave from the inpatient facility, so there have been enough beds.

2. What was the highest number of patients for the facility when it was over capacity within the last calendar year from the date of receipt of this request?

See the response for question 1.

3. Where do patients sleep when there are more patients than beds in the facility? How is this managed?

The inpatient unit provides assessment and acute care. It comprises 12 single rooms, a two bedroom with ensuite wing for the older person service and two intensive care rooms.

The whānau room, used as an overnight stay facility for whānau from out of town, can be used for extra capacity if required.

4. A full breakdown of violent incidents that have taken place at each facility within the last calendar year from the date of receipt of this request, including but not limited to assaults, sexual harm, sexual assault, head-butts, spitting, punching and threats of death. I ask that this information be broken down by date and type of incident"

Violent incidents from 11 May 2021 to 10 May 2022;

	Physical contact (actual assault)	Physical threat (no contact)	Psychological abuse (bullying and harassment)	Sexual (including harassment and indecent exposure)	Verbal Abuse	Total
Patient	13	1	0	1	0	15
Staff	19	6	1	2	1	29
Total	32	7	1	3	1	44

